

JOSE (CHEMA) GALVEZ

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EDUCATION

THE UNIVERSITY OF CHICAGO, HARRIS SCHOOL OF PUBLIC POLICY

MSc in Computational Analysis and Public Policy

Chicago, IL

Jun 2026 (Expected)

UNIVERSIDAD DE LAS AMÉRICAS PUEBLA

BA in Economics

PUEBLA, MX

Jan 2018- May 2022

PROFESSIONAL EXPERIENCE

METROPOLITAN FAMILY SERVICES

Chicago, IL

BI Intern

Jun 2025 - Aug 2025

- Designed and implemented a complete ETL pipeline to transfer Jira Service Management (JSM) data from MySQL to Microsoft SQL Server, automating nightly loads with PowerShell and VisualCron
- Built a Tableau dashboard to visualize key ticketing metrics (e.g., SLA compliance, resolution time, backlog trends), delivering data-driven insights for strategic decision-making by senior stakeholders
- Partnered with IT leadership to redesign the service desk intake process, launching a new request tab to reroute high-frequency issues directly to the Information Systems department, reducing misrouted tickets and improving response efficiency

THE UNIVERSITY OF CHICAGO

Chicago, IL

Teaching Assistant for Dr. James Heckman

Sep 2024 - Dec 2024

- Developed and delivered 4 presentations on economic and industry research analyzing the economics of family and its impact on social mobility, inequality, and economic outcomes
- Provided mentorship to students, offering guidance on coursework and research-related queries

SIEMENS

Mexico City

Commercial Project Manager

May 2022 - Jul 2024

- Developed a dynamic Power BI dashboard for the Financial Project Management team enabling real-time decision making. Streamlined data input processes and delivered concise, actionable insights to management, reducing weekly reporting time by 5+ hours
- Directed financial planning, forecasting, and controls for 30+ sustainable finance aspects of energy distribution projects, each valued up to \$1.5M, ensuring alignment with financial and sustainability goals
- Conducted business analysis and monitored industry trends using Excel and SAP to enhance project outcomes and optimize resource allocation always ensuring a customer focus, achieving an overall Gross Margin improvement of 7%
- Collaborated across 6 departments leading multiple projects, mitigating risks and achieving an overall Gross Margin improvement of 6%

AGENCIA DE ENERGÍA DEL ESTADO DE PUEBLA

Puebla, MX

Summer Intern

May 2021 - Jul 2021

- Initiated a research project promoting the installation of electric vehicle chargers in Puebla, securing public funding to increase installations by 50%, advancing sustainable transportation
- Collaborated with stakeholders including government agencies, community organizations, and private companies aimed at community outreach, policy development, and alignment with energy regulation and compliance standards

SKILLS

- Tableau, Python, Power BI, SAP, R, MS Office Suite, MySQL, SQLS Manager, Visual Cron
- Spanish (Native), English (Advanced)

CERTIFICATIONS & VOLUNTEERING

- Harris Energy Within Environmental Constraints, What to Finance on Health and At What Cost, Public Policies and Program Evaluation
- Harris Consulting Club (HCC), University Of Chicago Mexican Association (UCMA), Siemens Volunteer, Long walks and sunny day